

WIRTSCHAFTS UNIVERSITÄT WIEN VIENNA UNIVERSITY OF ECONOMICS AND BUSINESS



Technical aspects vs. Innovation challenges of Enabling and Enhancing Privacy

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(Thanks for their contributions to: Sabrina Kirrane, Erwin Filtz, Sushant Agarwal, Javier Fernandez,...)

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Where I am coming from, collaborators...



Privacy & Sustainable Computing Lab

- http://www.privacylab.at/
- Launched September 2016, launch event with various important stakeholders: technologists, standardization, activists...
- Goal: setting new standards in research, education and practice to address ethical issues in computing.



Privacy & Sustainable Computing Lab

The increasing ubiquity of IT and data in corporate infrastructures and innovation endeavours, as well as the rising pervasiveness of computing in our daily lives, leads to the guestion how information systems can be build in a private, secure, ethical and value-driven manner. Current IT systems ofter fail to deliver on these requirements, commonly characterised as "soft" requirements, while aspects of technical functionality dominate.

The Privacy & Sustainable Computing Lab aims at setting new standards in research, education and practice to address ethical issues in computing.



Dr. Sabrina Kirrane (Lab Director)





Prof. Sarah Spiekermann

Prof. Axel **Polleres** (co-founder) (co-founder)



Privacy in the EU: all about the upcoming GDPR, various national and European research efforts...



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Main technical challenges (prioritized from our point of view)



- 1. Informed Consent & Policies
- 2. Transparency, Deletion
- 3. Subjectivity
- 4. Anonymization

Last, but not least, and for all these challenges: **Protection vs. Innovation?**



Consent & Policies



GDPR requirements:

Articl e #	Title	Description
7	Conditions for consent	Controllers should be able to <u>demonstrate</u> the 'freely given' consent from data subjects and should provide the right to withdraw consent any time



Opt-in, consent declarations

- Demonstrate consent
- Freely given
- Clearly distinguishable
- Withdraw consent at any time

Discussion:

- How to guarantee opt-in has been understood? Policy templates, "Privacy Icons"
- Research proposes that opt-out, interactive processes, and partial consent are more intuitive than optin by monolithic consent forms
- Giving consent online has many behavioural and UI components!
- Can I delegate consent to a personal agent?
 - How to express and execute consent **policies** in provable machine readable form?/
 - Would that legally hold?



Transparency, Access, Rectification, Deletion



Articl e #	Title	Description
12	Transparent information, communication and modalities for the exercise of the rights of the data subject	To provide info related to processing in concise, transparent, intelligible and easily accessible form, using clear and plain language
15	Right of access for the data subject	Right to access personal data which is collected and processed and to know which data is processed
16	Right to rectification	Right to ask controllers to rectify any inaccurate personal data regarding them
17	Right to erasure ("right to be forgotten")	Right to ask controllers to delete their personal data
18	Right to restriction of processing	Right to ask controllers to restrict processing of personal data

Trust via Transparency

- Concise, transparent, intelligible and easily accessible information about processing
- Using clear and plain language
- Standardized icons (machinereadable)

Discussion:

- Develop agreed models to present transparency data in a standardized manner, allowing the user to access the data collected about them in an integrated manner (e.g. Linked Data, PROV, extensions...)
- Open questions in terms of deletes (e.g. feasibility of Hard deletes in cloud environments) vs. transparency demands.
- Protocols to store transparency information (Blockchain is not the only option!)

EQUIS

Transparent Personal Data Processing: The Road Ahead

Piero Bonatti, Sabrina Kirrane, Axel Polleres, and Rigo Wenning

TELERISE: 3rd International Workshop on TEchnical and LEgal aspects of data pRIvacy and SEcurity @ SAFECOMP2017 (to appear)

Subjectivity



- Ambiguity/Room for interpretation in the GDPR
- e.g. conflicting(national) laws with the GDPR
- Different national interpretations

Discussion:

- Metrics for e.g. understandability of privacy terms
- Standardization?
- Investigate/analyze case law



Anonymization for Innovation?

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4.5.2016 EN Official Journal of the European Union

I (Legislative acts)

REGULATIONS

REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (Texr with EEA relevance) THE EUROPEAN PARLIAMENT AND THE COUNCIL OF THE EUROPEAN UNION,

Having regard to the Treaty on the Functioning of the European Union, and in particular Article 16 thereof,

Having regard to the proposal from the European Commission,

After transmission of the draft legislative act to the national parliaments,

Having regard to the opinion of the European Economic and Social Committee (1),

Having regard to the opinion of the Committee of the Regions (2),

Which K should we use for K-Anonymity? K-Anonymity is not enough! Best practices and industry strength tools needed!

The GDPR does not apply to anonymous data where the data subject is no longer identifiable.

The principles of data protection should therefore not apply to anonymous information, namely information which does not relate to an identified or identifiable natural person or to personal data rendered anonymous in such a manner that the data subject is not or no longer identifiable. This Regulation does not therefore concern the processing of such anonymous information, including for statistical or research purposes.



Our current solution approach: The SPECIAL project

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Horizon 2020 European Union funding for Research & Innovation

https://www.specialprivacy.eu/



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Our current solution approach: The SPECIAL project

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Objectives

- Policy management framework
 - Gives users control of their personal data
 - Represents access/usage policies and legislative requirements in a machine readable format
- Transparency and compliance framework
 - Provides information on how data is processed and with whom it is shared
 - Allows data subjects to take corrective action
- Scalable policy-aware Linked Data architecture
 - Build on top of the Big Data Europe (BDE) platform scalability and elasticity mechanisms
 - Extended BDE with robust policy, transparency and compliance protocols





SPECIAL Technical components:





- Big Data Europe scalability and elasticity
- PrimeLife policy languages, access control policies, release policies and data handling policies



Technical aspects vs. Innovation challenges



Thank you!

EOUIS

- Summary and input for discussion:
 - Technical support for privacy should be understood as an innovation driver/asset, not an obstacle!
 - Many opportunities for tools and algorithmic support
 - E.g.
 - formalizing and reasoning about Policies + data analytics about case law (=Rules + Data Science)
 - UIs, Standards, Best Practices
 - Linked Data for Privacy!
 - Take the enterprise view of Big Data analysis into account!
 - Harmonization on Privacy law alone is not enough, but also on the national interpretations and conflicting laws!